

Appendix 2

7. Managing the transition

7.1 The tables below summarise the next steps over the coming 2011/12 year and beyond, as set out in each of the chapters before.

During the 2011/12 year	
Transparency and accountability	<ul style="list-style-type: none"> ⌚ The interim national data set for adult social care in 2011/12 has been confirmed as part of the local government Single Data List. ⌚ The first Adult Social Care Outcomes Framework has been agreed, and detail on the measures chosen for 2011/12 is set out in the parallel document published alongside this response. ⌚ The ‘zero-based review’ of adult social care data collections is due to report its early proposals based on engagement to date in April. Further engagement will lead to development work over the year, and announcement by end September 2011 of any amendments (including reductions) agreed to come into effect from 2012/13. ⌚ We would expect councils to consider how best to test approaches to local accounts or reports to citizens on adult social care. Further best practice guidance will be published to support this process, as part of the local government sector’s approach to improvement. ⌚ Local Involvement Networks will be supported to improve performance and share learning; and HealthWatch pathfinders will be established to test out different approaches and models for Local HealthWatch organisations.
Securing minimum standards for quality	<ul style="list-style-type: none"> ⌚ The Care Quality Commission’s programme of registration will continue to register and monitor all 22,000 regulated providers of adult social care. As other elements of the quality strategy are developed, such as NICE Quality Standards, it will be necessary to ensure that these processes and ‘essential standards’ are aligned. ⌚ Work on professional regulation and the

	<p>voluntary register will move forward as outlined above.</p> <ul style="list-style-type: none"> ⌚ CQC will work with LGG and ADASS to develop a process for triggering inspections in councils, as part of the new approach to improvement support.
Improving quality	<ul style="list-style-type: none"> ⌚ The Local Government Group, together with the Association of Directors of Adult Social Services, will publish detail on the design and development of the new local government sector-led model for improvement support. ⌚ The Care Quality Commission will publish proposals for consultation on the new excellence rating scheme for social care providers in spring 2011. ⌚ The Care and Support White Paper will consider what further actions need to be taken to incentivise quality improvement, in the context of the overall quality strategy and the reforms to the funding system for social care.
Defining high quality	<ul style="list-style-type: none"> ⌚ The National Institute for Health and Clinical Excellence (NICE) will work with stakeholders from the social care sector and people who use services to pilot a number of potential approaches to developing Quality Standards in social care.
In future years	
Transparency and accountability	<ul style="list-style-type: none"> ⌚ There will an annual process, whereby national and local government agree changes to the Adult Social Care Outcomes Framework and supporting national data set. ⌚ Development work on outcome measures may give rise to new proposals to amend and improve the Adult Social Care Outcomes Framework from 2012/13. ⌚ Subject to the results of the zero-based review of social care data and subsequent development, new collections may be able to be introduced, replacing old returns to reduce burdens, from 2012/13 onwards. ⌚ In the context of the sector-led approach to local government improvement, councils will have agreed regular processes for publishing accounts on adult social care, alone or with other local partners.

	<p>⌚ Local HealthWatch organisations will provide authoritative, coordinated local consumer voice for both commissioners and providers of services to help them develop high quality responsive services. They will also provide a valuable source of information about services to local people and make sure those who need help to access information in order to make appropriate choices are supported to do so. They will be the place to go for people who need help to make a complaint about NHS treatment or care.</p>
<p>Securing minimum standards for quality</p>	<p>⌚ HealthWatch England and CQC will explore how to work together at local level, building on existing engagement between CQC and LINKs.</p> <p>⌚ The Health and Care Professions Council will develop proposals for the introduction of an assured voluntary registration scheme for social care workers by 2013.</p>
<p>Improving quality</p>	<p>⌚ Subject to the Care and Support White Paper, there is likely to be further development, consultation and consideration of future options, as part of the transition to a new system for funding of social care.</p>

Defining high quality	<ul style="list-style-type: none">⌚ Subject to Parliamentary approval, NICE will be given a new statutory remit for social care from April 2012. This will be reflected by its change of name to the National Institute for Health and Care Excellence. It will retain the acronym NICE.⌚ The first Quality Standards involving social care are likely to be published during 2012/13, subject to future decisions on prioritisation.
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